



ONLINE MERCHANDISE SALES

Terms and Conditions

Refund and exchange policy

Please choose carefully. The Casterton Kelpie Association (CKA) does not offer refunds or exchanges for change of mind, incorrect size selection, ordering the wrong item, or no longer wanting the item.

This policy does not limit your rights under Australian Consumer Law. If an item is faulty, significantly different from the description, or the wrong item has been supplied, please contact us with your order number and a photo of the issue so we can assess the matter and provide a remedy where required.

Terms and conditions

All orders that are submitted agree to the following tick box:

*I have read and agree to the
merchandise Terms and Conditions,
Refund Policy and Size Chart.*

These terms include:

- Orders are confirmed once payment is received.
- Merchandise is subject to availability.
- Colours and product images may vary slightly from screen displays.
- Customers are responsible for selecting the correct size.
- No change-of-mind refunds or exchanges.
- Orders cannot be changed once submitted unless approved by CKA.
- CKA may cancel and refund an order if stock becomes unavailable.
- Pick-up or postage details must be entered correctly.
- Uncollected items may only be held for a set period of 60 days.
- Contact details must be accurate so CKA can confirm orders or resolve issues.

Postage

Please ensure your delivery address is correct. The Casterton Kelpie Association is not responsible for delays once an item has been lodged with the postal provider. We do not offer express post with online orders. Our volunteers endeavour to mail out orders as soon as they are able, any delays and you will be contacted via email or phone.

Payment information

- All payments are processed by SQUARE.
- Accepted payment methods
 - Credit Card
 - Apple Pay
- Payment is required at time of order.
- Card fees apply.
- Order confirmation email details

Privacy notice

The personal information collected through this form will be used by the Casterton Kelpie Association to process merchandise orders, payments, collection, delivery and order-related communication.

Information will not be used for unrelated purposes unless required by law or with your consent.



SIZE CHART

2026

Pilbara Work Shirts

- Premium mercerized, double pre-shrunk 100% cotton twill with a soft hand feel
- Lightweight 150 GSM fabric for all-day comfort
- Durable construction with twin-needle stitching and reinforced bar tacks
- UPF 50+ sun protection - AS 4399:2020 (Excluding Stone)
- Designed for superior comfort and long-lasting wear

Mens		
Size	Chest	Neck
XS	98	34/35
S	104	36/37
M	110	38/39
L	118	41/42
XL	126	43/44
2XL	134	45/46
3XL	142	48/49
4XL	150	50/51
5XL	156	52/53

Ladies		
Size	Chest	Neck
6	92	37
8	97	38
10	102	39
12	107	40
14	112	41
16	120	42
18	128	43
20	136	44

JB Polo Shirt

- Classic fit
- 65% Polyester for durability, and 35% Cotton for comfort
- 210gsm pique fabric, easy care and reduced pilling
- Set-in sleeves with open cuffs
- Straight hem with herringbone tape reinforced side splits

Unisex		
Size	Chest	Neck
XS	51	65
S	53.5	67.5
M	56	70
L	58.5	72.5
XL	61	75
2XL	63.5	77.5
3XL	66.5	80
4XL	70	81
5XL	73.5	82

JB Puffer Vest

- Urban Fit
- Polyester pongee shell and contrast polyester lining
- Extra thick poly fill with horizontal design lines
- Two front pockets with water shedding pocket flaps
- Zip-through collar with chunky front zipper
- Back drop tail and embroidery Zipper

Unisex		
Size	Chest	Neck
XS	57.5	72
S	60	73.5
M	62.5	75
L	65	76.5
XL	67.5	78
2XL	70	79.5
3XL	72.5	80
4XL	75	81.5
5XL	77.5	83

Ramo Hoodie

- Higher cotton percentage: The new 60% cotton 40% poly ensures better ink absorption and smoother finish for your artwork. Not to mention, it's a softer and more comfortable feel.
- Still warmth: Don't worry, despite increasing the cotton percentage the hoodie still uses our classic 320 GSM fleece with brushed inner lining.

Unisex		
Size	Chest	Neck
S	59	68
M	61	70
L	63	72
XL	65	74
2XL	67	76
3XL	69	78
4XL	71	79
5XL	73	80